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Patient Feedback for Dr Thomas BOCHMANN

GMC number: 7285279

Number of completed responses: 33

Report released to clinician: 20 February 2026

Private and Confidential

Introduction

Multi-source feedback report

The L2P multi-source feedback is based on the extensive research done by the GMC in preparation for Revalidation. The GMC colleague and patient questionnaires have been found to map well onto the competencies required for 'Good Medical Practice'.

For a full review and references of the work undertaken on behalf of the GMC and the findings of the research led by the Primary Care Research Group, Peninsula College of Medicine and Dentistry, Exeter, please see GMC Multi-Source Feedback Questionnaires - Interpreting and handling multisource feedback results: Guidance for appraisers. This will give the background to the work underpinning the MSF process for you and your MSF facilitator and help you interpret and handle the MSF results (Chapter 5 onwards).

"It is important to remember that MSF results are intended to be formative in nature, rather than summative. For the purposes of revalidation, and within the formal appraisal process, the MSF results should be considered alongside the full range of other evidence that the clinician collects during each five-year revalidation cycle.

"In relation to self-assessment questionnaires, recent literature suggests that supported self-reflection on feedback evidence is a valuable element of self-directed professional development and that disagreement with negative feedback can affect the likelihood that clinicians will act on such feedback."

Campbell, Wright 2012

GMC patient questionnaire (PQ)

The GMC patient questionnaire comprises 9 core items which assess the clinician's consultation skills and aspects of their probity. Other items collect information about the context in which the questionnaire has been completed and about the patient.

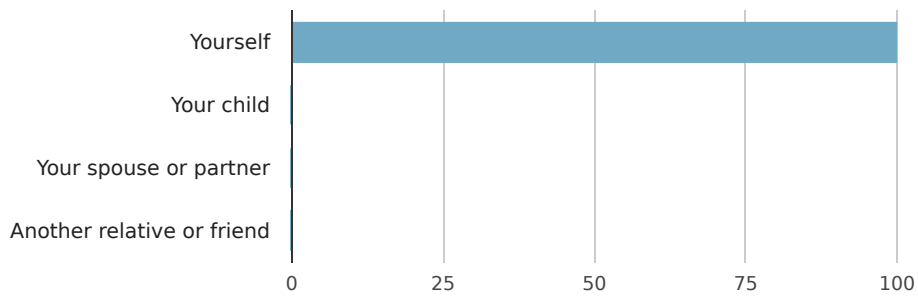
Understanding the data

The tables show you the percentage of respondents who expressed an opinion for a particular question. Some questions have an option to answer 'Does not apply' or 'Don't know' - these answers are not counted in the percentages.

Where questions are optional, the tables show you the percentage of respondents who answered that question, which may be fewer than the total number of respondents.

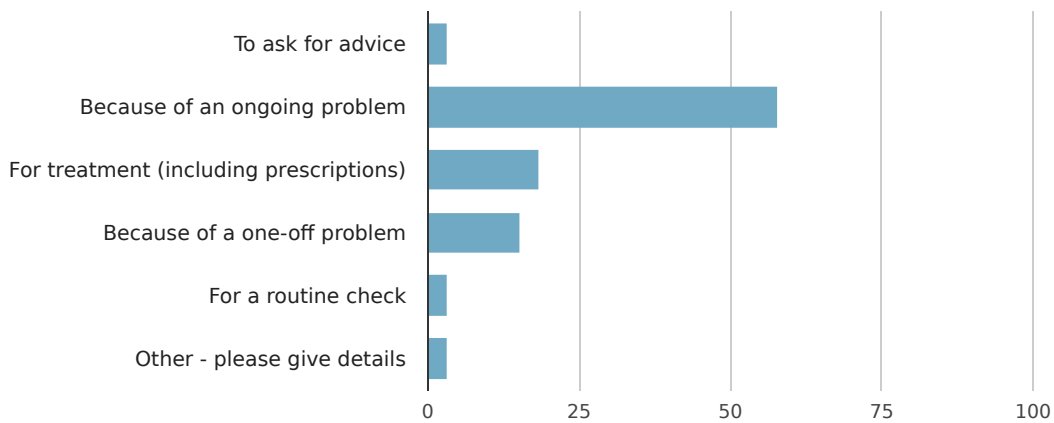
Patient feedback

Who are you filling in this questionnaire for?



Yourself	100%
Your child	0%
Your spouse or partner	0%
Another relative or friend	0%

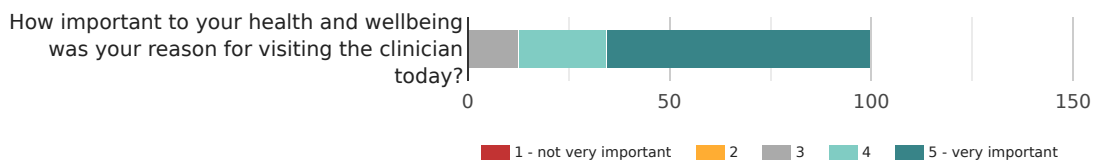
Which of the following best describes the reason you saw the clinician today?



To ask for advice	3%
Because of an ongoing problem	58%
For treatment (including prescriptions)	18%
Because of a one-off problem	15%
For a routine check	3%
Other - please give details	3%

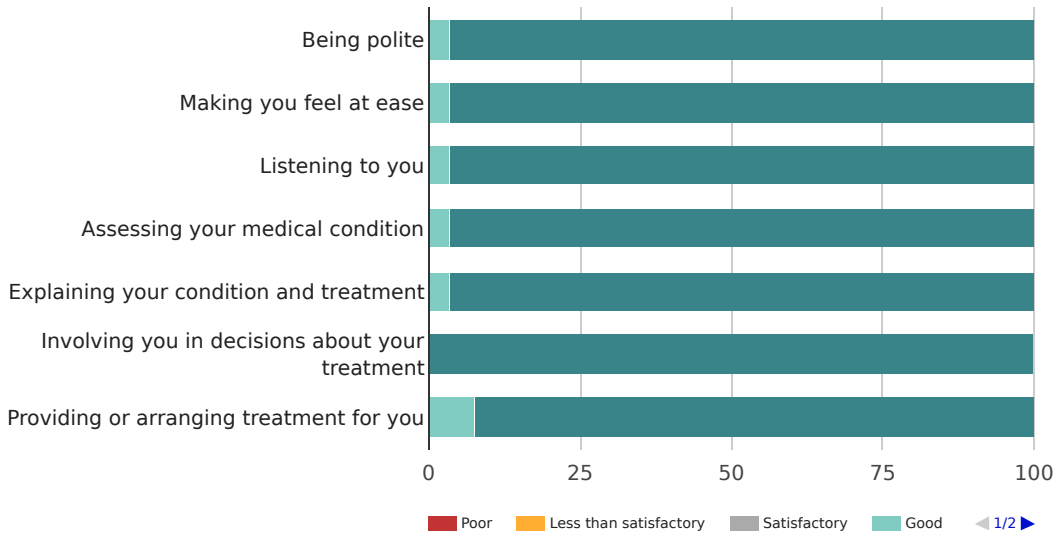
Other answers: show 1 other answer hide 1 other answer
Arthritic fingers and associated pain.

How important to your health and wellbeing was your reason for visiting the clinician today?



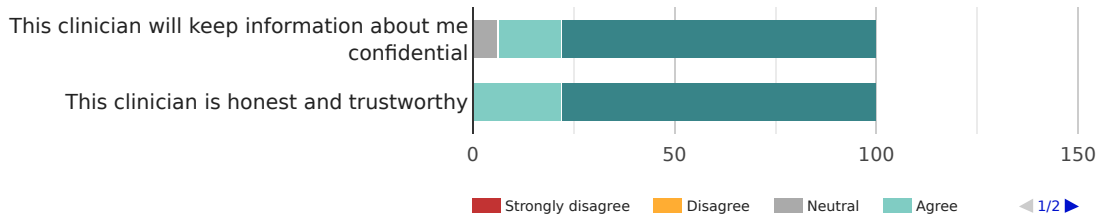
1 - not very important	0%
2	0%
3	13%
4	22%
5 - very important	66%

How good was your clinician at each of the following?



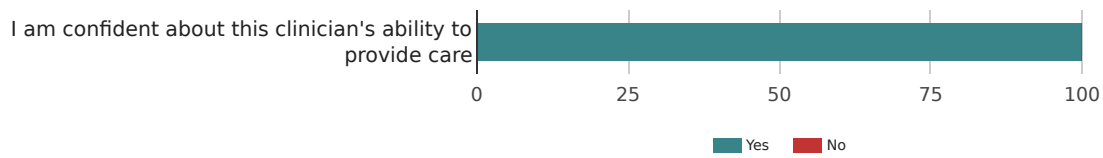
	Poor	Less than satisfactory	Satisfactory	Good	Very good	Does not apply	Average
Being polite	0%	0%	0%	3%	91%	6%	4.97
Making you feel at ease	0%	0%	0%	3%	91%	6%	4.97
Listening to you	0%	0%	0%	3%	91%	6%	4.97
Assessing your medical condition	0%	0%	0%	3%	90%	6%	4.97
Explaining your condition and treatment	0%	0%	0%	3%	91%	6%	4.97
Involving you in decisions about your treatment	0%	0%	0%	0%	88%	13%	5.00
Providing or arranging treatment for you	0%	0%	0%	6%	77%	16%	4.92

Do you agree with the following?



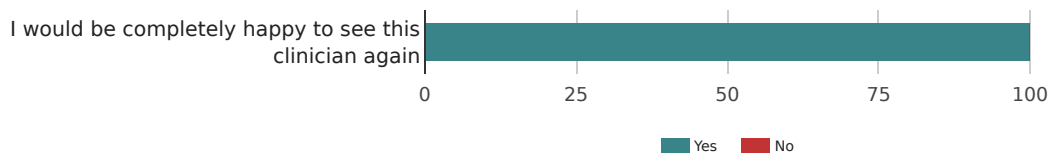
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Does not apply	Average
This clinician will keep information about me confidential	0%	0%	6%	16%	78%	0%	4.72
This clinician is honest and trustworthy	0%	0%	0%	22%	78%	0%	4.78

I am confident about this clinician's ability to provide care



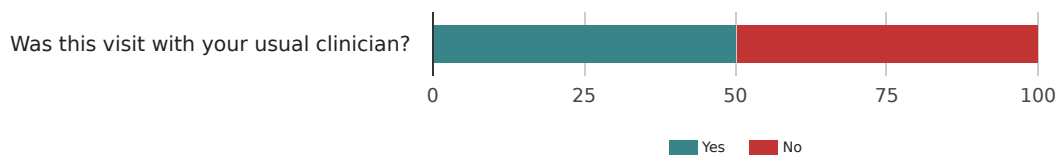
Yes	100%
No	0%

I would be completely happy to see this clinician again



Yes	100%
No	0%

Was this visit with your usual clinician?



Yes	50%
No	50%

Please describe any ways the clinician could have improved your experience today.

None.
All good.
No, everything he said was just great.
None.
Very happy. Thank you.
None.
No suggestions.
No, it was perfect.
This was my 1st visit to see this clinician.
This was first time at this hospital and first time of meeting this clinician. Felt at ease.
Nont that I can think of.
None.
None Very good.
Very satisfied no improvement required.
No, the care and attention was outstanding, Thank you.

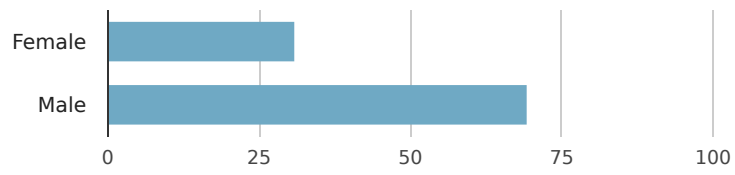
Please add any other comments you want to make about this clinician.

Dr Thomas BOCHMANN is brilliant at what he does . He's given me my life and my freedom back , my wrist has made a full complete recovery and it's all thanks to mr Bochmann. Mr bochmann always made it clear what what going on with my condition and how was the best way in sorting it. Before surgery he always kept me in the loop on what the plan of action was . After surgery he always came to check up on me in recovery room. It's clear that this is not just a job to Dr Thomas BOCHMANN but a passion and that he genuinely cares for each and every one of his patients. Mr Dr Thomas BOCHMANN was a pleasure to have as my consultant and surgeon. I truly think he's a credit to NNUH and that slot of consultants can learn A lot from him . Mr Bochman also knew how far I had traveled and made sure I had physiotherapy at NNUH as "it's the least we can do since your hear" I remember him saying . I have managed to return to all activities :)

No just keep doing the way you are.
Excellent communication skills & procedure!
Lovely, caring, compassionate.
I thought the clinician & the assistant were both excellent - kind, friendly, professional & approachable.
Excellent in any ways. Explained everything in detail and surgery options moving forward.
No comments.
As per Q.9.
Excellent at explaining all options.
Very thorough in my examination, explained in detail in terms I could understand.
None.
Made me feel confident.
Very helpful advice and a referral as well as allowing me to consider options.

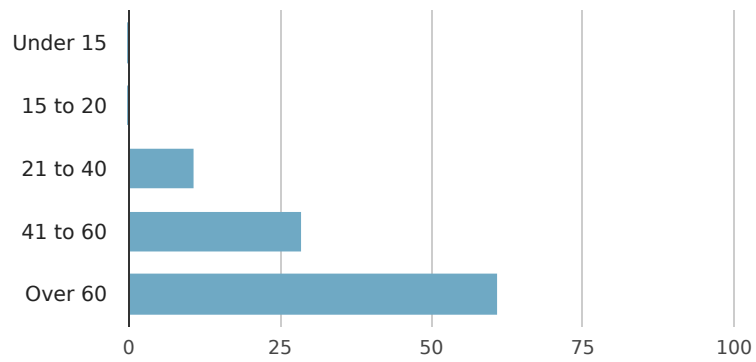
Demographics

Your gender



Female	31%
Male	69%

Your age



Under 15	0%
15 to 20	0%
21 to 40	11%
41 to 60	29%
Over 60	61%

Your ethnic group/cultural background



British	100%
Irish	0%
Other White background	0%
White and Black Caribbean	0%
White and Black African	0%
White and Asian	0%
Other Mixed background	0%
Indian	0%
Pakistani	0%
Bangladeshi	0%
Other Asian background	0%
Caribbean	0%
African	0%
Other Black background	0%
Chinese	0%
Any other background	0%

Benchmarks and Self-Assessment

How good was your clinician at each of the following?

	Patients	Self-Assessment	Benchmark
Being polite	4.97	4.00	4.89
Making you feel at ease	4.97	4.00	4.85
Listening to you	4.97	4.00	4.85
Assessing your medical condition	4.97	4.00	4.79
Explaining your condition and treatment	4.97	4.00	4.75
Involving you in decisions about your treatment	5.00	4.00	4.60
Providing or arranging treatment for you	4.92	4.00	4.52

Do you agree with the following?

	Patients	Self-Assessment	Benchmark
This clinician will keep information about me confidential	4.72	4.00	4.67
This clinician is honest and trustworthy	4.78	4.00	4.73

L2P National Patient Questionnaire Benchmark

The L2P national patient benchmark data is derived from a combination of anonymised patient MSF responses from all L2P clients and the GMC data from Wright C, Academic Medicine 2012 (www.ncbi.nlm.nih.gov/pubmed/23095930). The benchmarks are recalculated every month to use the latest figures.